Scheduling a ServSafe Food Manager Online Exam

- 1. Go to Advantage ServSafe Certification Training Site
- 2. Log in to your ServSafe account: enter your <u>User ID</u> and <u>Password</u>, then select <u>Login</u>

| LOGIN |
|-----------------------------------|
| PASSWORD |
| FORGOT USER ID FORGOT PASSWORD |
| |

 In the <u>Quick Links</u> section, under "<u>For Proctors</u>". Click on <u>Schedule</u> <u>Exam Sessions</u>



Scheduling a ServSafe Food Manager Online Exam

4. Click on "<u>Schedule Exam</u>" next to the "ServSafe Food Protection Manager Certification Examination".

SCHEDULE EXAM SESSIONS

TO SCHEDULE AN EXAM SESSION CLICK ON THE "SCHEDULE EXAM" LINK TO THE RIGHT OF THE EXAM NAME.

| Exam Name | Action | |
|---|---------------|--|
| 09-ServSafe Food Protection Manager Certification Examination | SCHEDULE EXAM | |

- 5. Review the "<u>Examination Request Agreement Form</u>" and click "<u>I Accept</u>".
- 6. Choose the "Online Exam" option.
- 7. Choose your Language and click "Continue".
- Complete all fields, including selecting your "Organization" under the "<u>Exam Request Form</u>". Once all the fields are complete, click "<u>Save</u>".



Scheduling a ServSafe Food Manager Online Exam

9. You will see a Confirmation page and you will want to document the numbers for access to your exams.



Administering a ServSafe Food Manager Online Exam

- 1. Go to Advantage ServSafe Certification Training Site
- 2. The examinee must be logged in as him/herself to take the exam. The proctor should not be logged in.

**Please be sure the associate had added the Exam Voucher to their ServSafe profile before attempting to take online exam.

3. Start at the "<u>Students</u>" tab and choose "<u>Take Online Exam</u>" from the "<u>Students</u>" tab drop-down menu.

| | QUICK LINKS | |
|---|---|---|
| Add Course or Exam to Profile | For Students | For Proctors |
| SERVSAFE MANAGER ONLINE COURSE SERVSAFE MANAGER ONLINE EXAM SERVSAFE FOOD HANDLER | TAKE ONLINE COURSE TAKE ONLINE EXAM CHECK YOUR EXAM SCORE | PROCTOR SERVICES BECOME A PROCTOR SCHEDULE EXAM SESSIONS |
| SERVSAFE ALCOHOL | MY ACCOUNT | VIEW STUDENT EXAM FOR GRADING VIEW STUDENT EXAM SCORES VIEW EXAM HELP DOCUMENTS AND VIDEOS |

- Select "ServSafe Manager Certification Online Examination" from the dropdown box. Then choose the Exam Version Language. Note: The exam language must match the language you selected when scheduling the exam session or you will get an error message.
- 5. Review the "Examinee Test Use Agreement" and click "I Accept".

Administering a ServSafe Food Manager Online Exam

 Enter your "<u>Exam Access Code</u>" and click "<u>Continue</u>". Note: The Exam Access Code is the code you receive after you purchase the ServSafe Manager Certification Online Exam Voucher.



7. Verify or Update the "Examinee Personal Information" section.

appears on your coupon or registration confirmation email. If you do not yet have a Exam Access Code, you may purchase one for food safety or alcohol.

 The Proctor should enter the "<u>Proctor Access Code</u>" and click "<u>Start</u> <u>Exam</u>".

Note: Do not share the "Proctor Access Code" with the examinee. Note: The Proctor Access Code is provided to the Proctor after the Exam Session is scheduled.

| COMPANY INFORMATION |
|--|
| COMPANY ID: |
| EMPLOYEE ID: |
| |
| MAKE SURE THE PROCTOR ACCESS CODE FOR THE CORRECT EXAM LANGUAGE IS ENTERED PRIOR TO BEGINNING THE EXAM. A new Exam Access Code will need to be purchased if there is a need to obtain anguages after the Class Access Code has been entered. PROCTOR ACCESS CODE: |
| MAKE SURE THE PROCTOR ACCESS CODE FOR THE CORRECT EXAM LANGUAGE IS ENTERED PRIOR TO BEGINNING THE EXAM. A new Exam Access Code will need to be purchased if there is a need to char anguages after the Class Access Code has been entered. PROCTOR ACCESS CODE: EXAM LANGUAGE: EXGLI |

Administering a ServSafe Food Manager Online Exam

 Once the Examinee has finished the exam, the Proctor will enter the <u>Access Code</u> and click "<u>Finish</u>". The Pass/Fail Results are given immediately.



After you complete the exam, you will immediately receive your results."

* if the link doesn't work, copy and paste it into your browser https://www.servsafe.com/access/portals/hub?portal=Advantage&token=cf 41183c0156439ab87c

For assistance with your ServSafe Profile or adding training to your profile contact your Support Center (888) 524-9192

For issues with the online course or assessment contact the National Restaurant Association Service Center at 800-765-2122.